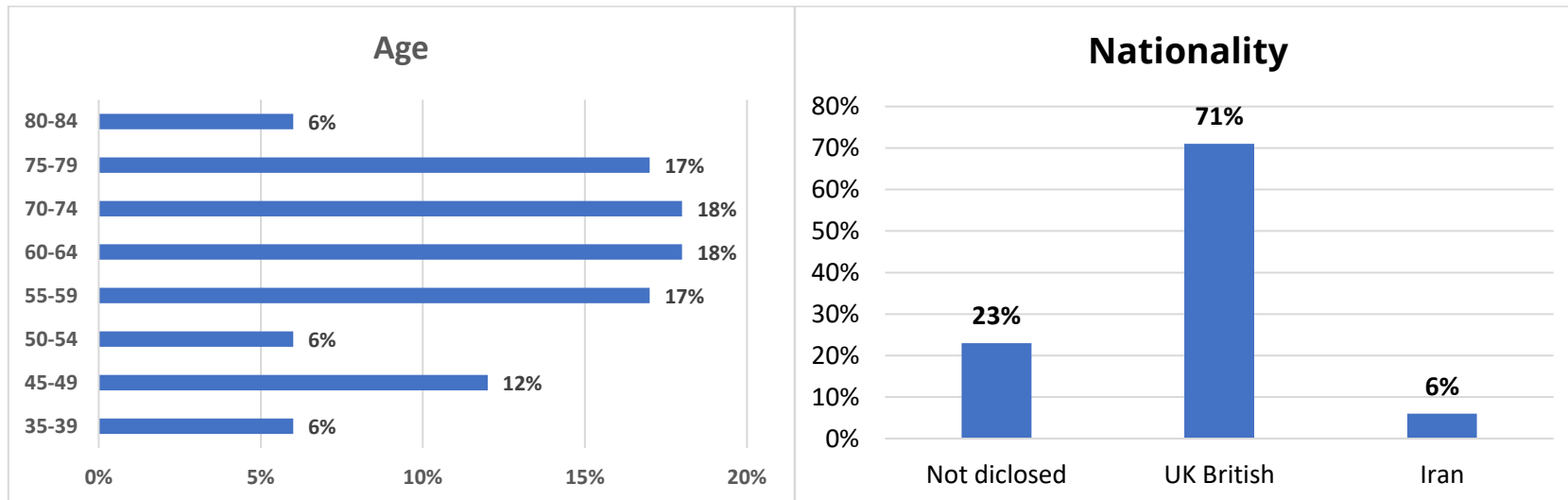
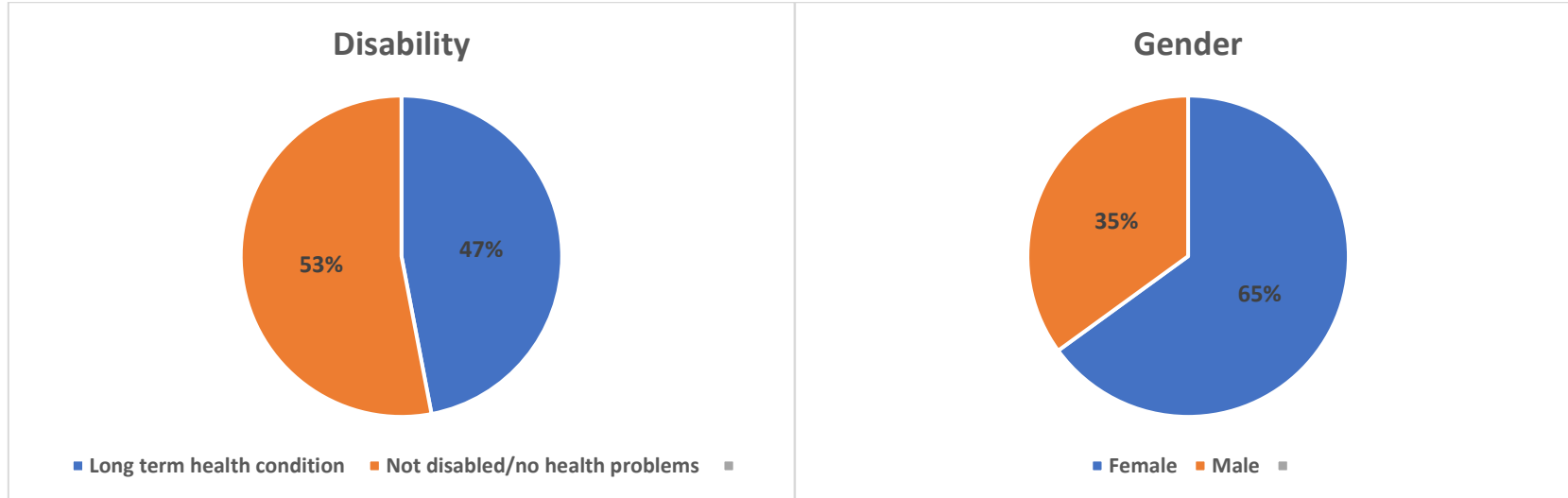
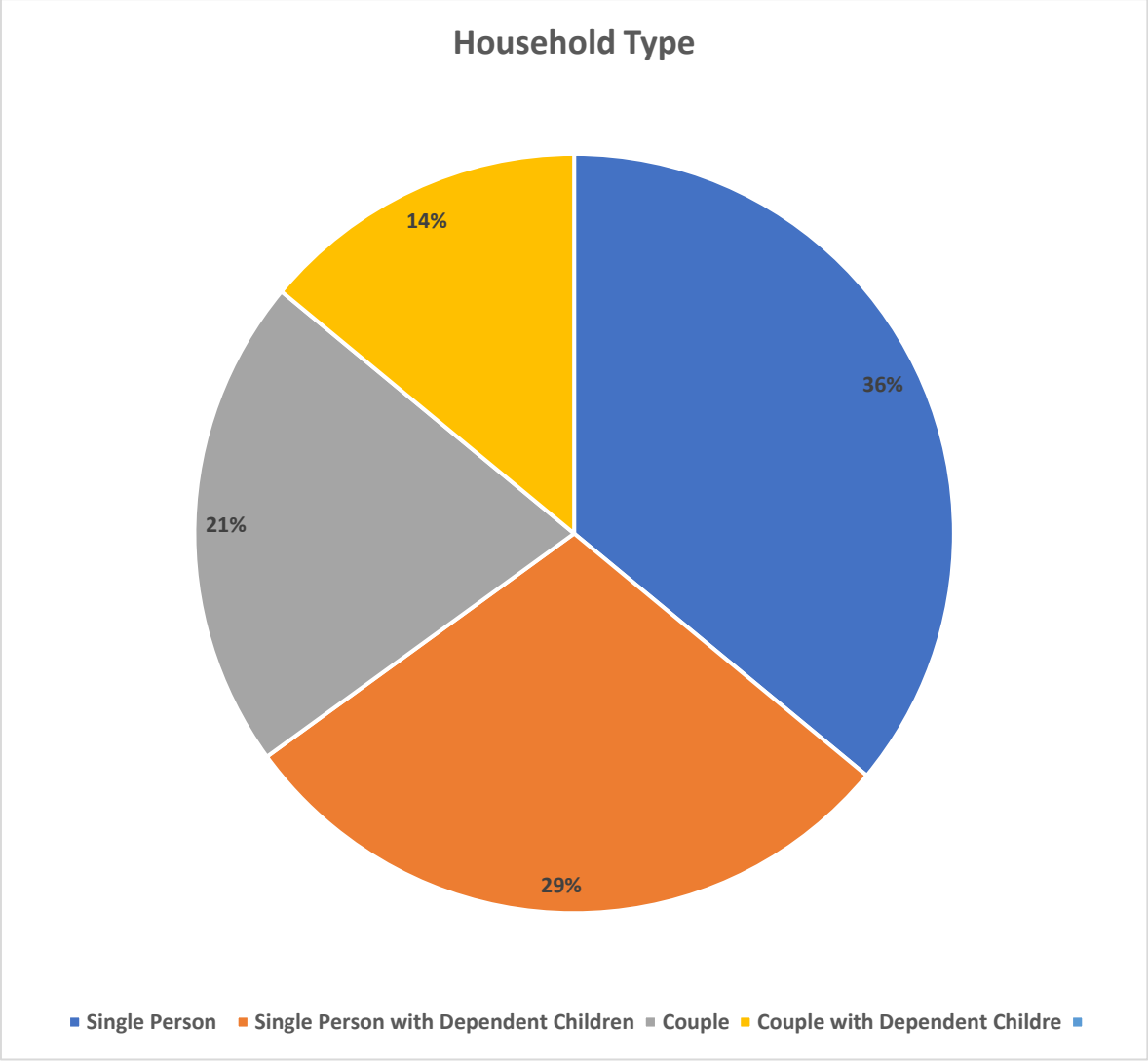


Tamworth Sacred Heart Project Report – Q1 2023

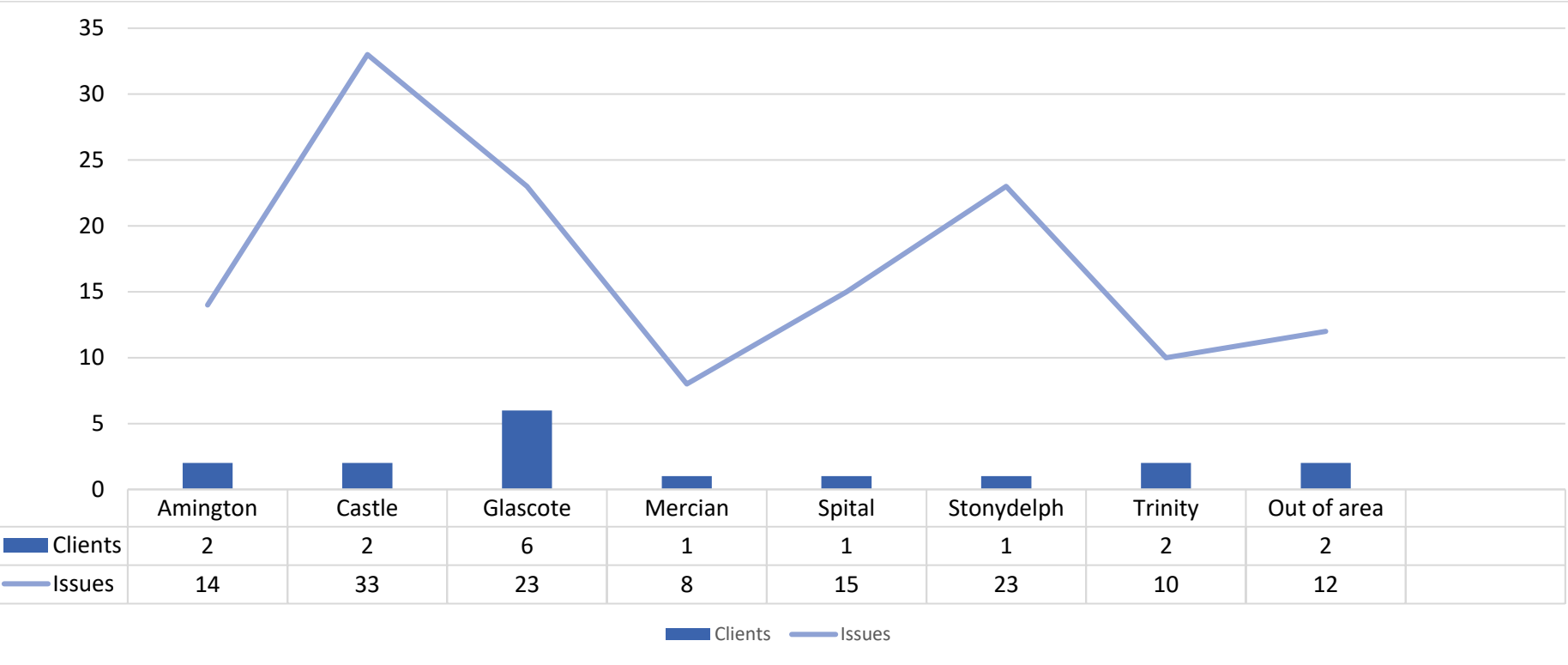
Total number of clients in the quarter = 17

Tamworth Sacred Heart Church Project - Breakdown of client demographics (Q1 2023)

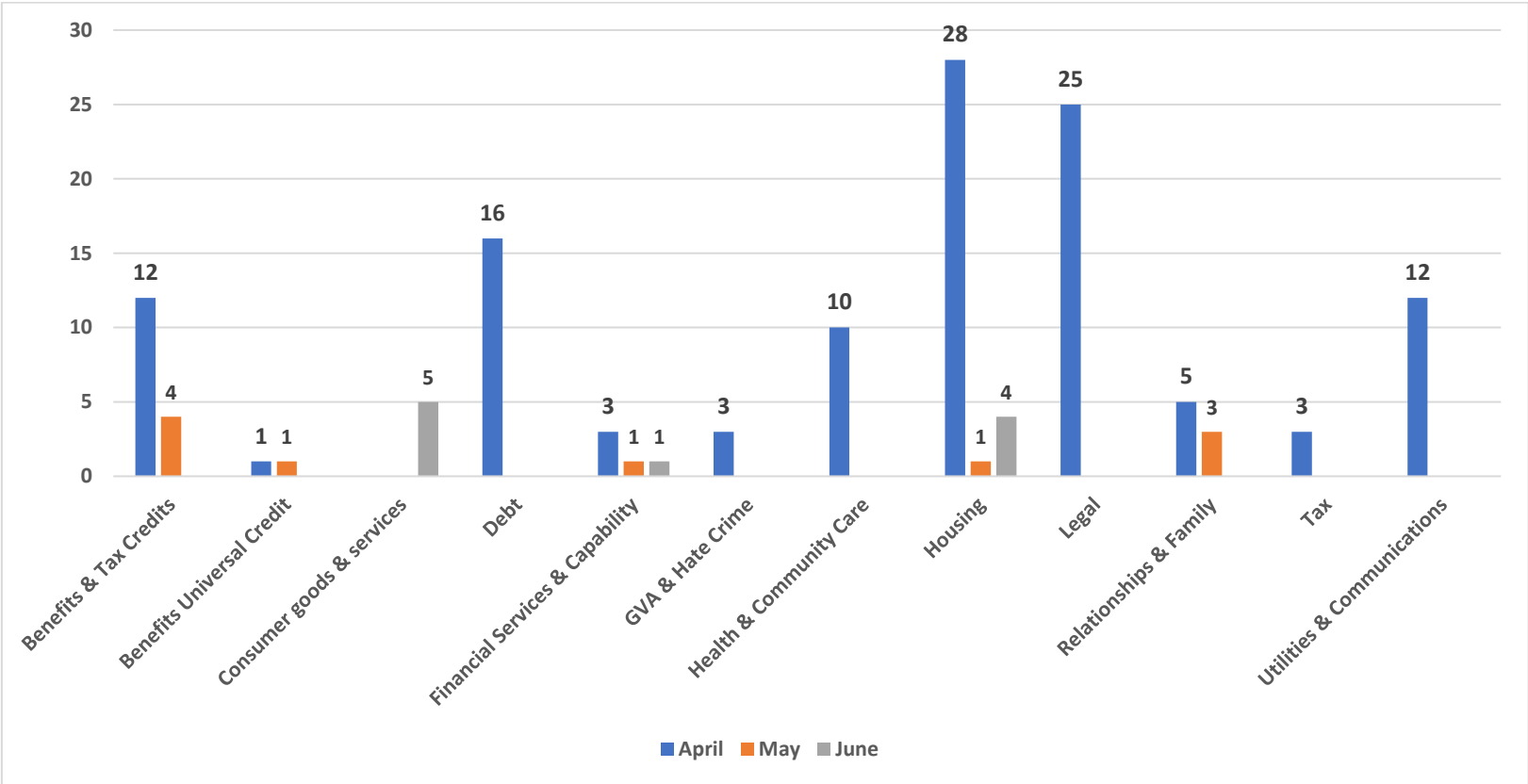




Tamworth Sacred Heart Church Project - Breakdown of clients and issues by Ward (Q1 2023)



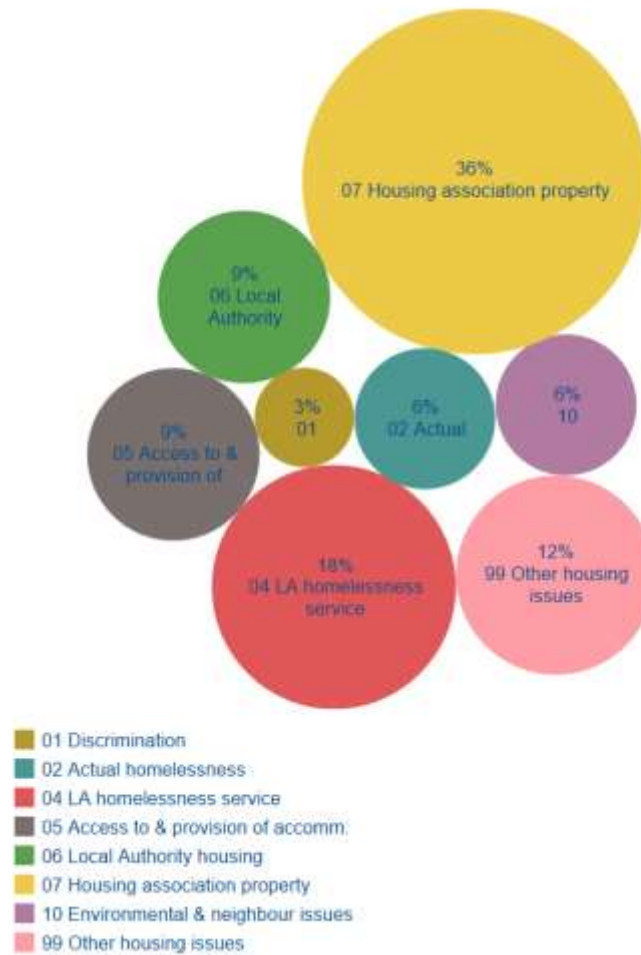
Tamworth Sacred Heart Church Project - Breakdown of reported issues (Q1 2023)



Tamworth Sacred Heart Church Project - breakdown of Housing top issues

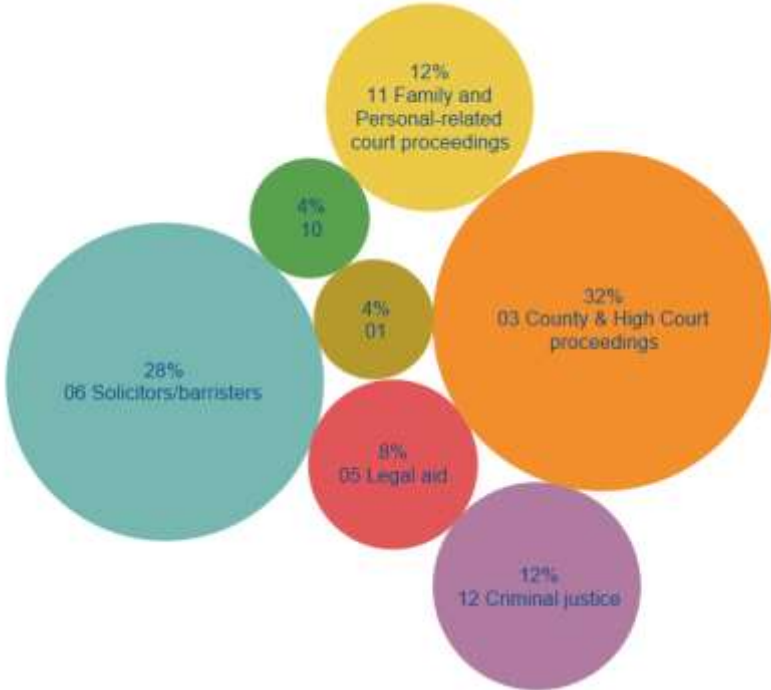
(Q1 2023)

Housing issues accounted for the majority of reported issues across the quarter (24%33 issues). The percentage split of the issues surrounding Housing are reported as follows:



Tamworth Sacred Heart Church – breakdown of Legal top issues (Q1 2023)

Legal issues accounted for the second highest reported issues across the quarter (18%/25 issues). The percentage split of the issues surrounding Legal issues are reported as follows:



- 01 Discrimination
- 03 County & High Court proceedings
- 05 Legal aid
- 06 Solicitors/barristers
- 10 Capacity to act
- 11 Family and Personal-related court proceedings
- 12 Criminal justice

Tamworth Sacred Heart Church Project – Number of Contacts by Channel (Q1 2023)

	In person	Telephone	Email	Grand Total
April 2023	10	1	6	17
May 2023	4	1	0	5
June 2023	7	0	0	7
Grand Total	21	2	6	29

Tamworth Sacred Heart Church Project – Client Outcomes (Q1 2023)

Income gain					
	Number of outcomes	Client count	Amount	Average per outcome	Average per client
Appropriate service/ support obtained for client - successful	1	1	£0	£0	£0
client obtained appropriate help with court forms	1	1	£0	£0	£0
Complaint resolved	1	1	£180	£180	£180
Harassment or neighbour dispute resolved	1	1	£0	£0	£0
Homelessness averted (under a homelessness duty)	1	1	£0	£0	£0
Improved health / capacity to manage	8	4	£0	£0	£0
Legal aid obtained - successful	1	1	£0	£0	£0
Not liable for debt	1	1	£1,730	£1,730	£1,730
Rehoused (not Part 7)	1	1	£0	£0	£0
Money saved through challenging incorrect energy bills	1	1	£1,000	£1,000	£1,000
Grand Total	17	13	2,910		

Quarterly Comparison	Q2	Q3	Q4	Q1	Grand Total
No. of outcomes	4	30	53	17	104
Client count	2	21	44	13	80
Amount	£10,400	£42,125	£61,229	£2,910	£116,744